



Notice to Patients regarding Metagenics Products Sold on Third-Party Internet Sites

Host sites such as Amazon do not disclose the third-party seller of the product. Accordingly, any of the following could be true:

Product Authenticity:

There is no way to guarantee the authenticity of a product or to identify the seller. There have been instances of counterfeit labels and product being sold. Therefore, Metagenics cannot guarantee the authenticity of products sold on third-party internet sites.

Unknown Seller:

The seller may not be qualified to answer questions about the product or to address any health concerns the patient may have. These questions should be answered by a qualified healthcare provider.

Improper Storage:

There is no way to track how or where products have been stored, how long they have been stored (e.g., whether bars and probiotics have been refrigerated), and how and from where they have been shipped. Many natural products are sensitive to temperature, and their efficacy is affected by improper storage and shipping methods.

Expired Product:

Expired product can be illegally repackaged and sold as viable product. There is no way to ensure that the expiration date shown on the product labelling is correct.

In addition, many third-party internet storefronts do not offer free returns if the product does not meet the patient's expectations.

All of these potential issues are completely eliminated when you purchase Metagenics products only from your own healthcare provider.